



## INTRODUCTION

By Kevin Miller | Technical Assistance Provider 1

**T**hank you for the opportunity to introduce myself. I am Kevin Miller, a father to two wonderful boys in Albion, NY. As a young boy myself, I grew up on a family owned dairy farm near Albion. Responsibilities were learned early in life, and as the youngest of three boys, I found myself respecting the work ethic that the farm offered.

At the age of 28 in 1990, the Village of Albion hired me as a DPW equipment operator. This is where I was first introduced to public water, and the challenges it takes to keep a community safe. In 1992, the village was awarded a grant to upgrade and extend the distribution of water, in which I was a part of. This provided me an early introduction into a public water system and how it works. In 2002, I was transferred to the Village of Albion Water Treatment Plant as an operator trainee in using chemicals to treat water. The chemicals used in the process were chlorine dioxide, pac and fluoride to treat the surface water. The system served nearly 10,000 customers in the 7 different municipalities.

It was there that I had finally found my passion for water, which had similarities to the dairy farm I held close to my heart. The power of water is fascinating to me, and what I have learned over the years has given me a greater appreciation of it. In 2008, the Village of Albion appointed me as their Chief Water Treatment Plant Operator, over the years I obtained the 1A, D, and C certifications in the water industry.

For nearly 30 years, I have experienced many water challenges within the system, which will provide me with the resources I need to assist in keeping our community water systems safe. I am excited for this new career with New York Rural Water Association and look forward to serving New York State in the role of Technical Assistance Provider. 💧💧