

PROVIDING QUALITY ON TAP HERE AT NYRWA

By Jamie Herman

Our Association is strong and moving forward each and everyday thanks to our dedicated system and associate members. As employees of the Association, we are here to serve the needs of our System Members, with the help and resources provided by our Associate Members and our friends from the regulatory agencies. Together, our Water and Wastewater Operations Specialists from around the state continue to meet compliance and provide the highest level of service possible for each of the communities they serve.

Our ability to assist our system members would not be possible without the commitment and dedication our entire staff provides every day. These NYRWA team members are the heart and soul of our Association workforce and keep this Association running like a well-oiled machine. From our daily requests for assistance, to our one-day training sessions and our Annual Technical Training Workshop, these NYRWA team members make it all possible. Believe me, their dedication and commitment to excellence is what makes it look easy from the outside looking in. Each one of our staff members is vital to our success, and we appreciate their effort!



Cheryl Kearns, Member Services and Jerry Barron, Long time Board Member and former NYRWA Board President

The NYRWA Board and CEO would like to recognize just a few of our team who have reached milestones here with the Association and exemplify our commitment to our membership. First, our Member Services Coordinator, Cheryl Kearns, recently celebrated her 25th anniversary here with NYRWA. Cheryl would like me to add that she started here when she was 16 years old...HaHa! Without a doubt, Cheryl is the one who keeps everything and everyone working seamlessly, on time and on schedule, here at the Association. Her dedication to our members shines through every day, and her attention to detail keeps me out of a lot of trouble. Cheryl, you do a wonderful job and are an amazing friend and coworker, thank you sincerely for all that you have done and continue to do for our membership and our team. We could not do this without you!

Later this year, our Wastewater Technician, Steve Grimm, will celebrate his 23rd anniversary here with the Association. Many of our members know and respect Steve. His passion for the wastewater industry is evident, and he wears that passion on his sleeve, so to speak. Steve is one of our staff who has pretty much covered the entire state since he started this career path. The miles traveled have not affected or in any way reduced his commitment to those he serves. Whether it's a treatment issue or camera work, Steve is always ready to assist, provide positive recommendations, and see projects through to their conclusion. Steve, thank you for your commitment to this Association and for the expertise you provide to our members every single day!

Earlier this year, Water Circuit Rider, Rich Winters, celebrated his 20th anniversary here at NYRWA. Rich has served our membership in eastern NY with his timely experience and dedication for his entire career. Rich has always been willing to pilot extra services such as Energy Audits and Asset Management Plans and is now working with our staff on training for funding possibilities. For those of us who know Rich, know he has a heart as big as the world and would do anything to help those he meets. Rich is a true asset, a mentor to newer staff, and a vital member of our team. Thank you, Rich, for your commitment and dedication to this Association and our membership, your efforts are appreciated!

Also, be on the lookout for our next magazine where we will highlight and honor our Circuit Rider, Morris Coolidge, who is being honored by NRWA for the assistance he provided the Town of Essex in developing a concept and building a water filtration trailer for their use while they construct a new water treatment plant.

As they say, you must take the good with the bad. I am sorry to report that two of our team members have decided to move on to the next chapter in their lives. Circuit Rider, Jon Barnes, has accepted a position with a contractor as a Superintendent and will be overseeing construction projects. Also, Apprenticeship Trainer, Joe Redmond, has accepted a position in sales and technical service with a distributor in our industry. We wish Jon and Joe all the best life has to offer as they transition to this next phase in their careers. Both of you have done an amazing job here with NYRWA. I cannot thank you both enough for your time, dedication, and effort in serving our membership!

I wish to end this article as it began. THANK YOU to our system and associate members, as well as our staff, for your unwavering dedication to this Association. Working together as one team with a common goal, we will always provide... Quality on Tap! 💧💧

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